

E & JW Glendinning Limited

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QUALITY POLICY STATEMENT

E & JW Glendinning Limited specialises in the winning, processing and distribution of aggregates from its quarries in Devon and Cornwall. The Company manufactures Asphalt and Ready Mixed Concrete from its premises.

The surfacing activities of Glendinning Contracting specialises in the laying of Asphalt pavements for roads, car parks and driveways to a variety of customers from Local Authorities and construction companies to private individuals and is committed to National Highways Sector Schemes (NHSS) 16 and 12d in respect of its asphalt surfacing activities.

The Company uses the International Standard BS EN ISO 9001:2015 as the basis of its Quality Management System.

The Company and Board of Directors aim to enhance customer satisfaction through the effective application of its quality management system, by commitment to the continual improvement of the system, the assurance of conformity of its products and services to customers and applicable statutory and regulatory requirements is maintained.

The Board of Directors are accountable for the effectiveness of the quality management system and for ensuring its integration into its business processes through the establishment of the quality policy, business objectives and ensuring the required resources are available so that the quality management system meets the intended results.

The Board of Directors recognise that all employees have an involvement in an effective quality management system and through communication and support ensure that personnel are trained to a level of competence which enables them to perform their duties in accordance with documented procedures and instructions.

The Board of Directors acknowledge the importance of promoting improvement and by regularly reviewing the effectiveness of its quality management system, believe customer confidence and satisfaction in its products, services and good name will be assured.

Signed:

B J Wilson - Managing Director

Date: 23rd May 2022