



**Glendinning**  
QUARRY & CONCRETE PRODUCTS

*built on solid principles*

## **QUALITY POLICY STATEMENT**

E & JW Glendinning Limited specialises in the winning, processing and distribution of aggregates from its quarries in Devon and Cornwall. The Company manufactures Asphalt and Ready Mixed Concrete from its premises.

The surfacing activities of Glendinning Contracting specialises in the laying of Asphalt pavements for roads, car parks and driveways to a variety of customers from Local Authorities and construction companies to private individuals.

The Company and Board of Directors will endeavour to satisfy its customers' needs and expectations by supplying products and services to the appropriate standard and quality.

The Company's quality management system shall comply with the International Standard BS EN ISO 9001 - Quality Management Systems.

The Board of Directors recognise that all employees have an involvement in achieving the desired quality standard and will therefore ensure that personnel are trained to a level which enables them to perform their duties with competence in accordance with documented procedures and instructions.

The Board of Directors acknowledge the importance of quality and undertakes a programme of continuous improvement through the application of business objectives in all aspects of the business.

By regularly reviewing the effectiveness of business processes the Board of Directors believe that customer confidence and satisfaction in its products, services and good name will be assured.

**B J Wilson | Managing Director**